Justice Story Mitigation Report

Friendships

Alex trusts Emily, his mother, Susan, and his friend Marcus. They encourage him to be his best by staying sober, keeping appointments, and taking responsibility for his choices.

Alex's best friend is Marcus Reed, whom he met in trade school in 2008. Marcus is a reliable electrician, a father of two, and someone who listens without making excuses for Alex.

Alex's mentor is his former supervisor, Frank, who taught him to slow down, check his work, and ask for help. Frank still calls Alex every month to see how he is doing.

Alex spends most of his time outside of work with Emily and Lily. He sees Marcus on Saturdays for breakfast or a walk.

Alex's aunt Carol has had a large effect on his life. She helped him apply to trade school when he doubted himself, and her support showed him that he could build a stable career.

A few of Alex's former drinking friends are having a negative effect on his life by continuing to invite him to bars. He has told them that he is taking recovery seriously and does not meet them in settings centered on alcohol.

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Employment

Fictional Austin Climate Services: HVAC service technician (2011-Present)

Duties: Alex inspects, maintains, and repairs residential heating and cooling systems, documents service visits, and explains repairs to customers. He began working part-time as a helper in 2007 while studying and became a technician in 2011.

Alex has specialized job training and skills, including an associate degree in HVAC technology, refrigerant-handling training, and workplace safety courses. He is skilled at troubleshooting electrical faults.

Alex has made a suggestion that was adopted by his coworkers or employer. He proposed a checklist for stocking service vans, which reduced forgotten parts and unnecessary return trips.

Alex has trained other people in the workplace. He mentored two apprentices, showing them safe testing procedures and how to explain repair options clearly.

In five years, Alex wants to be a senior technician and eventually a service supervisor. He needs to maintain a stable routine and rebuild his employer's trust.

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Hopes, Joys, and the Future

Alex is most excited about rebuilding an old bicycle with Lily. Alex also feels encouraged by the progress they are making in counseling.

Alex's family brings them the most joy. Reading with Lily and cooking dinner with Emily remind Alex of what matters.

Alex's proudest achievement was completing their technical degree while working part-time. Becoming a father in 2019 gave that work a deeper purpose.

Alex worries most about keeping their job, meeting their obligations in this case, and the effect their choices have had on their family.

Alex can address the things they are most worried about by attending every appointment, following legal requirements, staying sober, and arranging safe transportation. They can also ask for help early and keep their employer informed about practical scheduling needs.

In five years, Alex hopes to be sober, working as a senior HVAC technician, and saving for a modest home. They want to have a strong marriage and be present for Lily as she grows. Alex knows that this depends on daily effort, not just promises.

Alex would like to leave behind using alcohol to avoid stress, hiding their worries, and making impulsive decisions. They want healthier habits and more consistent communication.